

Respectful Care, Consent, Provision of Information and Privacy

Dr LEEANNE PANISI
National Referral Hospital
Honiara, Solomon Islands

Purpose

The purpose of this presentation is to look at respectful care for maternal and newborns

Care organized for and provided to all women in the manner that maintains their dignity, privacy and confidentiality

Pre Discharge survey and the Provider survey findings on respectful

Outcomes

1. Respectful care
2. Consent
3. Privacy
4. Communication
5. Information
6. Shared decision making

Predischarge survey on Respectful Care

Respectful care, consent and privacy

- Did the health worker ask your permission before performing the vaginal examination?
- Were vaginal examination conducted privately in a way where other people could not see?
- Do you feel that your privacy was respect during examination and treatment?

Communication, information and shared decision making

- Did the health worker explain why a vaginal examination was needed?
- Do you feel that health workers informed you about decisions they took regarding your care?
- Have you been provided with information on family planning methods (contraceptive information)?
- Do you feel you have received sufficient information to care for yourself after discharge?

Provider Survey on Respectful Care

Respectful care, Consent and Privacy

- Do you ask for the woman's permission before performing an examination or a medical procedure?
- Are you able to provide privacy to women and their families when performing examinations
- Are you able to provide privacy to women and their families when discussing private information
- I have the skills to provide respectful care
- This unit has adequate infrastructure, equipment and supplies to ensure visual privacy during labour and birth
- This unit has adequate infrastructure, equipment and supplies to ensure auditory privacy during labour and birth
- Supportive, respectful care during labour and birth is considered important by other staff in this facility
- I have enough time to provide supportive, respectful care to women during labour and birth, and my workload doesn't compromise this.

Communication, Information and shared decision making

- Do you introduce yourself to women when you first meet them?
- Do you call women by name when talking to them?
- Do you explain to women the purpose of examinations or procedures before proceeding?

Pre-discharge Survey: Privacy, Consent, Respectful Communication

Pre-discharge survey	Fiji	PNG	Solomon Islands
Pre-discharge survey	N=223	N=1,768	N=375
During your stay at this hospital for childbirth, do you feel that your privacy was respected during examinations and treatments? (% yes)	189/219 (86.3%)	1,546/1,755 (88.1%)	326/374 (87.2%)
Were vaginal examinations conducted privately, in a way that other people could not see? (% yes)	180/206 (87.4%)	1,476/1,606 (91.9%)	328/352 (93.2%)
Did the health worker ask your permission before performing the vaginal examination? (% yes)	192/206 (93.2%)	1,406/1,606 (87.5%)	331/352 (94.0%)
During your stay at the hospital for childbirth, do you feel that the health workers treated you with respect? (% yes)	204/213 (95.8%)	1,627/1,748 (93.1%)	347/375 (92.5%)

Provider Survey: Privacy, Consent, Respectful communication

Provider survey	PNG N=225	Solomon Islands N=56
Provider felt they had the skill to provide respectful care (Strongly agree/agree)	217/224 (96.9%)	56/56 (100%)
Provider felt that the unit had the adequate infrastructure, equipment, and supplies to ensure visual privacy during labour and birth (Mostly/always)	147/224 (65.6%)	29/56 (51.8%)
Provider felt that unit has adequate infrastructure, equipment, and supplies to ensure auditory privacy during labour and birth (Mostly/always)	78/223 (35.0%)	25/56 (44.6%)
Provider believes supportive, respectful care is considered important in the facility (Agree/Strongly agree)	207/224 (92.4%)	54/56 (96.4%)
Provider seeks woman's permission before performing an examination or medical procedure (Mostly/always)	178/225 (79.1%)	49/56 (87.5%)
Provider is able to provide privacy to women and their families when performing examinations? (Mostly/always)	197/224 (88.0%)	49/56 (87.5%)
Provider is able to provide privacy to women and their families when discussing private information? (Mostly/always)	172/224 (76.8%)	34/56 (60.7%)
Provider: I have enough time to provide respectful care (Mostly/always)	100/222 (45.0%)	29/56 (51.8%)

Pre-discharge Survey: Communication

Pre-discharge survey	Fiji	PNG	Solomon Islands
During your stay at this hospital for childbirth, do you feel that health workers informed you about decisions they took regarding your care? (%yes)	205/218 (94.0%)	1,463/1,756 (83.3%)	326/375 (86.9%)
Did the health worker explain why a vaginal examination was needed? (%yes)	193/206 (93.7%)	1,405/1,606 (87.5%)	331/352 (94.0%)
Do you feel you have received sufficient information to care for yourself after discharge? (%yes)	185/207 (89.4%)	1,064/1,740 (61.1%)	346/375 (92.3%)
Have you been provided with information on family planning methods (contraceptive information)? (%yes)	184/213 (86.5%)	1,517/1,747 (86.8%)	317/375 (84.5%)

Provider Survey: Communication

Provider survey	PNG N=225	Solomon Islands N=56
Respectful communication practices: I introduce myself to women when I meet them for the first time		
Mostly/always	85/225 (37.8%)	24/56 (42.9%)
I call women by name while talking to them		
Mostly/always	181/225 (80.4%)	47/56 (83.9%)
I explain procedures to women before proceeding		
Mostly/always	203/224 (90.6%)	54/55 (98.2%)

Discussion/conclusions

- Infrastructure constraints but staff are doing their best to provide privacy
- Over 90% of women felt that they were treated respectfully
- Providers feel they do not have time to provide respectful care
- Gaps in provider introduction to patients (customer care)
- Good communication to patients on procedures and consent

40 | YEARS OF
IMPACT
1986-2026

